Frequently Asked Questions

Q: Is there a new internet address for the new training?
A: No, the internet address remains the same, www.dennystraining.net

Q: What about training for the Hosts, Servers and Service Assistants?
A: We are working through the Service Assistant training now and will have the redesigned version available later in October or very early November. The Host and Server training redesign will begin in October and continue until completed in January 2015.

Q: What will happen to people who already have a “Complete” status for Onboarding and/or Cook training?
A: If the previous status for Onboarding was “Complete”, the new status will be “Complete”. If the previous status for Onboarding was “Complete”, the new status will be “Complete”.

Q: What about people in the middle of training? What will their status be?
A: Cooks who have started, but not completed their training, will have until the end of the year to complete either the current or the new courses to achieve a “Complete” status. At the end of the year we will measure the status of the old courses against the new courses. If neither set of Courses is completed by the end of the year, the status will revert to “Not Started”.

Q: How will the Onboarding lessons transition to the new lessons?
A: The new Onboarding lessons compare one-to-one to the previous Onboarding lessons, only fewer and more concise. The previous status will remain the same for the new lessons.

Q: Will our eLearning computers be able to handle the new eLearning?
A: Yes. The new eLearning has been built to play in more browsers and computers than the current eLearning. You may have to initially make a change to your browser settings if they were adapted to play on older eLearning. More instructions will come on this very soon.

Q: Where can I go if I have more questions?
A: You can email eLearning@dennys.com with your questions. Please be as specific as possible.